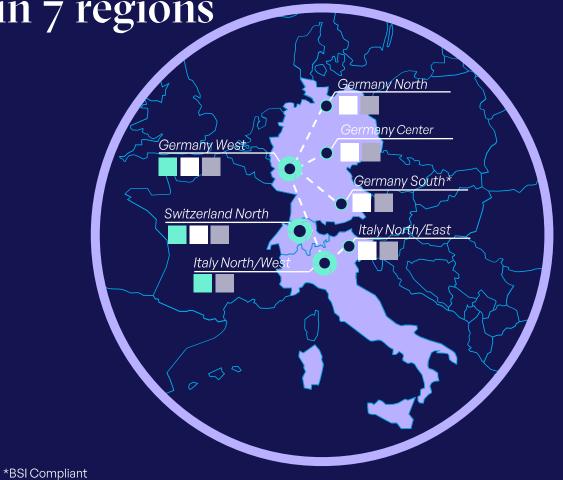
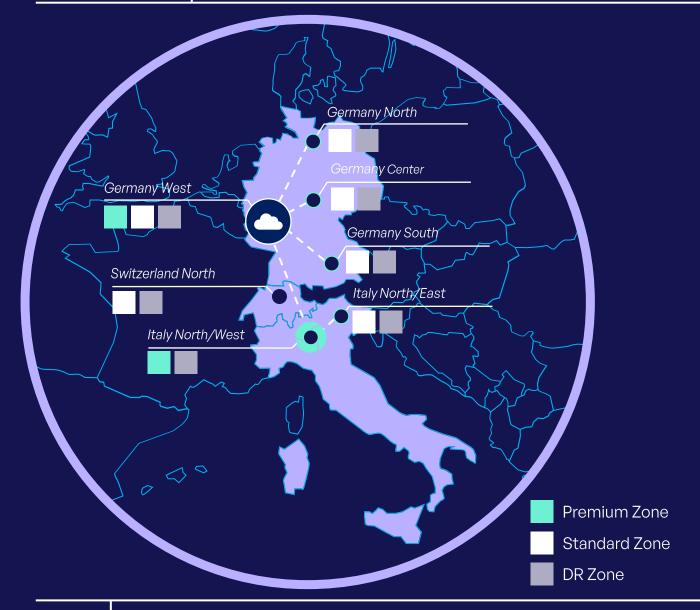


The secure cloud paradigm in 7 regions



	<b>STANDARD</b> Zone	<b>PREMIUM</b> Zone	<b>DR</b> Zone
SECURED BY DESIGN Standard Security Layer		•	
HIGHLY AVAILABLE Redundant technology		•	
SCALABLE Resources available on-demand to scale- out services		•	
<b>HYBRID</b> Fully connected to hyperscalers		•	
HIGHLY RELIABLE Tier IV and very high-end infrastructure		•	
MANAGED Availability of H24 managed services		•	
PREMIUM SECURITY Cybersecurity Services managed by WIIT		•	
BUSINESS CONTINUITY RPO and RTO Guaranteed			•
BACKUP OFFSITE SECURED Ransomware proof Backup			•



### **WCNP**





3AZ distribution 99,9% Availability of the services

Full Private Cloud Native Platform
Asset-skill-processes owned by WIIT

Automation by Design

Fully programmable platform using standard API

Cost effective

Benchmarked with hyperscalers

No Lock-in

Full Opensource components free from license fees

WCNP Active Region

Software Defined

Everything (SDx)

## WCNP - Software Defined Everything SDx

Cyber Security in the Cluster  $\bowtie$ DBaaS MOaaS\* DS3 API Gateway\* OI/OD Image registry\* **◎** \* KMS Elastic Backup Auth Networking Monitoring Logaina Recovery Search Kubernetes Cluster Cyber Security of the Cluster OpenStack Multi-Region laaS

#### **High Level Architecture**

Open Source, Battle- tested and CNCF-certified Kubernetes Distribution that enables automation of Kubernetes cluster management and execution of mission-critical production workloads.

The Platform has a wide availability of PaaS addon modules already in the core as well as the ability to extend the platform with already supported add-on modules.

By combining WCNP with cutting-edge technology, expertise and specialized Cloud Native consulting paths, WIIT accelerates the path to developing and deploying containerized applications on Cloud Native platforms.

\*available as dedicated customer operations services



# a OpenStack

## **Key Components**

#### Horizon

Dashboard

Use a variety of functions of the other components of the platform to manage own resources

#### Keystone

Authentication/
Identity Service
Management of
platform users and projects

#### Swift / S3

Object Storage
Storage and Retrieval of any
data in the cloud, almost
infinitely scalable

#### Cinder

Block Storage
Create and manage volumes
within the specified
availability zone

#### **Neutron**

Network

Create and manage networks, routers, security groups, floating IPs and other network resources

#### Nova

Compute Service / On-Demand Virtualization

Users can create and manage virtual machines (instances) via the API or the dashboard

#### **Glance**

Image Service

Upload images and use them as the basis for your instances or volumes

#### Octavia

Load Balancer Services

Highly-available Balancing of traffic between VMs, thus enabling HA setups

#### Heat

Orchestration Service

Create and manage laaS resources (stacks) using Infrastructure as Code

#### Designate

**DNS Service** 

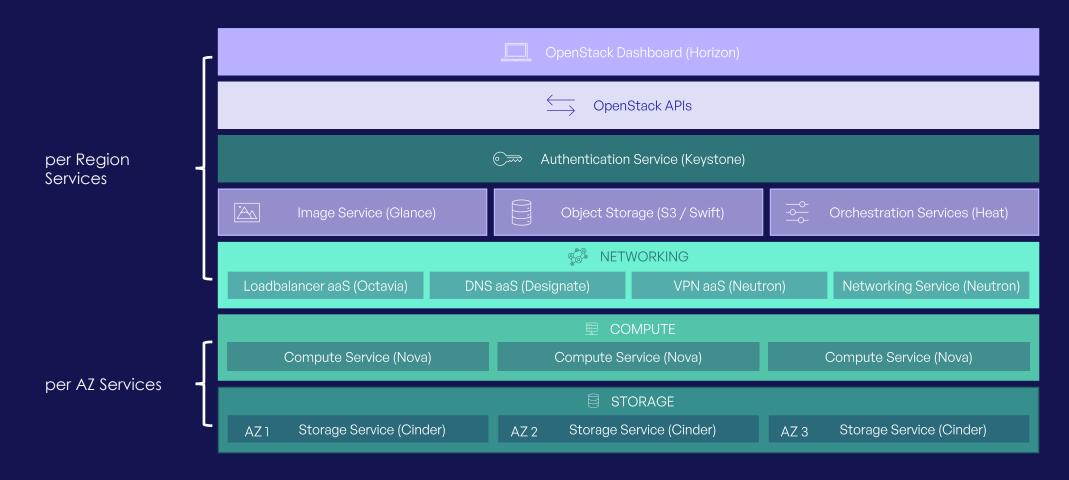
Create zones and manage DNS entries

#### **VPNaaS**

Create and manage
IPSec VPN connections



# Region Architecture



## SLA and Responsibilities

#### Platform Availability & Support



#### **Operating**

Mon - Sun (00:00 - 24:00)

#### **Regular support hours**

Mon - Fri (8:00 - 18:00)

#### **Maintenance windows**

Maintenance work is generally carried out during regular support hours following prior notification. Maintenances with expected service interruptions will be carried out outside of the regular support hours. Urgent security updates and emergency hotfixes may also be announced on shorter notice.

#### Important notice

WIIT may remove features if the OpenStack Community ceases their support, with appropriate notification.

#### Responsibilities

WIIT provides a functional and accessible platform and carries out regular maintenance, updates, patches and, if necessary, hot fixes for APIs and dashboard, as well as Glance Image Service, Octavia Loadbalancer as a Service, Neutron Networking & VPNaaS Service, Heat Service, Designate DNSaaS Availability, compute, storage and network availability in at least one of the availability zones, Backup & recovery of the control plane.

The customer is responsible for the distribution of the workloads, as well as data and backup. WIIT is happy to support this with possible backup solutions or individual solutions on request. An on-call service is also possible.

#### **Incident Management**

	P1 - very high	P2 – high	P3 – medium	P4 - low
Reaction Time	30min	lh *	2h *	1 day
Start of Recovery	1h *	4h *	8h *	24h



<sup>&</sup>lt;sup>1</sup> 99,5 % for services in one availability zone 99,9 % for services deployed across different availability zones